

Michigan Dental Association

**Minutes of the Committee on Peer Review/Health and Well-Being
Held MDA Board Room**

December 2, 2021

Present-

Dr. Joan Lewis, chair
Dr. Samuel Daniels, member
Dr. Lisa Knowles, member
Dr. Lawrence Walker, member

Absent-

Dr. David Jacobs, vice chair
Dr. Scott Stinnet, member
Dr. Robert Payne, member
Dr. Pamela Harnick, consultant
Ms. Lee Young, consultant
Ms. Sarah Swartz, UM student consultant
Mr. Ben Kruman, UDM student consultant
Dr. Vince Benivegna, MDA Board Liaison

Guests Present

None

Staff Present

Ginger Fernandez, RDH, manager, professional review & practice management manager
Christine Wilson, RDA, professional review & practice management specialist

Call to Order and Welcome

Dr. Lewis called the meeting to order at 9:13 a.m. A quorum was present.

Open Session

Discussion Regarding Success Story

The committee discussed having a committee member share a success story at each meeting. Dr. Lewis will be sharing a story with the committee at the next meeting. It gives the committee educational information on how to handle a call, what works, and what doesn't work.

Discussion Regarding Education Videos

The committee viewed a video recommended by Dr. Knowles called *How Do You Talk About Addiction? Stigma and Language*. The committee discussed having educational videos at each meeting. Dr. Knowles will be the chair of the educational subcommittee and have a video for the committee to view. She will have some educational pieces, video or speaker at each meeting. She will possibly have someone from FAN (Families Against Narcotics) come in and speak to the committee.

Discussion Regarding 2022 Committee Goal Setting

The committee discussed the 2022 goals for the committee. They decided to have subcommittees for Annual Session and education. The committee requested the Health and Well-Being budget be

Committee on Peer Review/Care and Well-Being Meeting Minutes

December 2, 2021

Page 1

46 increased to \$10,000 for having events such as a non-alcoholic event and promoting someone that
47 would speak at Annual Session 2023. They also requested staff to talk with Andera Sundermann, the
48 director of continuing education, and ask if the committee members could be introduced before the
49 Frank Spear class. The committee's goal is to educate as many dental professionals as possible about
50 the Health and Well-Being committee. Staff did inform the committee there will be vendor tables
51 inside the room where the Frank Spear course is taking place. The committee thought having a table
52 would be a great opportunity. Dr. Daniels volunteered to be the chair of the Annual Session
53 subcommittee. He will come up with some ideas and present at the next meeting. Dr. Knowles will
54 be the chair of the education subcommittee. She will plan to present an educational piece for each
55 committee meeting to generate discussion.

56

57 *Journal Article*

58 The committee also discussed writing articles for the MDA Journal. The topics for these articles will
59 be discussed at future committee meetings. Staff will talk with Dave Foe to determine when an
60 article could be published and will report back to the committee.

61

62 *Member Assistance Program & Marketing Plan*

63 The committee reviewed the marketing plan compiled by Jenny Armistead on 5/29/20. Staff
64 informed the committee that Rich Evans is the new marketing director, and he is working on a new
65 marketing plan with his team. Once the new plan is developed the committee will review.

66

67 *Member Assistance Program Usage Report*

68 Staff informed the committee that they had a meeting with Michele Kimmel (from Encompass) and
69 Nancy Maier (Foundation Executive Director) to discuss expanding the program to include MDA
70 member dental office staff in addition to immediate family members. Staff is waiting for a final draft
71 of the addendum to the original contract.

72

73 The committee discussed having training for its new members and be assigned a mentor. This will
74 help the new members understand their role and help them navigate through their cases. Dr. Lewis
75 said that she would volunteer to be a mentor to any future members. They also discussed developing
76 a form/worksheet for each member who is assigned a case. It would include a general statement as an
77 opening when speaking to someone, have the case information, name & number, and a space to write
78 the updated information after the interview.

79

80 Adjournment

81 There being no further business, the committee adjourned at 11:54 am.

82

83 ckw

84 r:\hwb\reports\minutes\2021\December