

1 Michigan Dental Association  
2 **Public Minutes of the Committee on Peer Review/Dental Care**  
3 Meeting Held via Zoom  
4 June 3, 2021  
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6

7 **Present-**

8 Dr. Mark Hostetler, chair  
9 Dr. Scott Dexter, co-chair  
10 Dr. Leonard Bartoszewicz, member  
11 Dr. Denise Coleman, member  
12 Dr. Charlotte Cortis, member  
13 Dr. John Faber, member  
14 Dr. Heather Gietzen, member  
15 Dr. Francine Greenfield, member  
16 Dr. Lisa Kane, member  
17 Dr. Peter Leone, member  
18 Dr. Michelle Matheson, member  
19 Dr. Steven Shoha, member  
20 Dr. Wayne Walcott, member  
21

**Absent**

Dr. Harriet McGraw, member  
Dr. Phillip Yancho, member  
Frank Brettschneider, UDM Student  
Mayank Kaushal, UDM Student

22 **Not Required to Attend**

23 Dr. Michael Wojcik, consultant  
24 Dr. Peter Yaman, consultant  
25

26 **Guests**

27  
28 **Staff Present**

29 Ginger Fernandez, RDH, manager, professional review & practice management manager  
30 Christine Wilson, RDA, professional review & practice management specialist  
31

32 **Call to Order**

33 Dr. Mark Hostetler, chair, called the meeting to order at 9:06 a.m. It was held via  
34 Zoom. A quorum was present.  
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36

37 **Executive Session**

38 The committee went into executive session at 9:31 a.m. so names of individuals could be discussed.  
39 The committee discussed one pending active case. Executive session closed at 11:40 a.m.

40 **Old Business**

41 None at this time

42

43 **New Business**

44 *Peer Review/Dental Care Statistics*

45 Staff reviewed with the committee statistics of peer review cases in the last three  
46 years that included the number of complaint forms sent, cases opened, cases closed,  
47 and a breakdown of how many cases for each component and specialty peer  
48 review/dental care committee handled. Staff also informed the committee the on-  
49 line complaint form has generated new complaints. The committee discussed how  
50 much the case load had dropped from the late 90's. Dr. Hosteler stated the that the  
51 State of Michigan (LARA) now takes all complaints that come into their complaint  
52 department. Many years ago, the State would advise patients to call the MDA to  
53 determine if the dentist under complaint was a member and could go through the  
54 peer review process. The State stopped this practice which has added to the decline  
55 in peer review cases. Overall, complaint calls are steady, and the number of cases  
56 opened are consistent year to year.

57

58 *Dental Care Journal Article*

59 Dave Foe, Director of Print and e-Publications, requested the committee review the  
60 article *Conquering Patient Conflict in the Dental office: Prevention, Preparation, Peer*  
61 *Review* by Northwest Dentistry (Minnesota Dental Association) to determine if they  
62 believe this would be a good article to reprint in the MDA Journal. The committee  
63 thought the overall article was informative but noted parts of the article referenced  
64 Minnesota's peer review process which is different from the MDA's process. They  
65 believed if the article were reprinted the areas referring to Minnesota's peer review  
66 process should be changed to be consistent with the MDA's peer review process.  
67 The committee discussed writing an article for the Journal regarding the benefits of  
68 peer review for members. Dr. Hostetler said he could write the article and requested  
69 staff talk to Dave Foe to get his guidance regarding the format of the article and  
70 when he and Dr. Smiley, Journal editor, believe it could be published. Staff brought  
71 to the committee's attention the Journal articles written by Dr. Tseng, past  
72 committee chair. Dr. Hostetler requested staff email him those articles for a  
73 reference.

74

75 *Future In Person Committee Meetings*

76 Staff informed the committee the first in person meeting was taking place at the  
77 MDA building on June 4, 2021. Dr. Hostetler stated that he would like to start having  
78 in person meetings but understands the challenges associated with doing so. He

79 believes when there is an appeal case on the agenda the meeting should be in  
80 person. The committee discussed having the flexibility and keep the option of having  
81 meetings via Zoom when there is bad weather or a light agenda. The committee  
82 agreed to having the October 7, 2021, as a hybrid meeting. Those members who  
83 want to attend the meeting in person can meet at the MDA building and those who  
84 do not want to meet in person can join the meeting via Zoom. Dr. Hostetler  
85 requested the January 6, 2022, meeting be held in person for all members.  
86

87 **Cases and Matters Pending (No Action Required at This Time)**

88 None at this time.  
89

90 **Informational Only**

91 Future Meetings:

- 92 • 2021: October 7
  - 93 • 2022: January 6, March 3, June 9 & October 6
  - 94 • 2023: January 5, March 9, June 8, October 5
- 95

96 **Adjournment**

97 There being no further business, the committee adjourned at 11:40 a.m.  
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99 gf

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